

Log-in – Reset Password



On the VESTA log-in screen, click [> I forgot my password.](#)

Log in to VESTA

Username

Password

[> I FORGOT MY PASSWORD](#)

Enter your username and your four digit PIN. Then click [>Reset my password.](#)

Enter your VESTA username and PIN, then click 'Reset my password' to receive an email with a temporary password. You'll be required to change your password after logging in with the temporary password.

VESTA username

VESTA PIN

Enter your 'old password'.

After you click the [>Reset Password](#) button, VESTA will send an auto-generated email to the email address that is associated with your VESTA account. This email will provide you with a numeric 'temporary password.' The 'temporary password' is what you must enter in the 'old password' field when you attempt to re-login to VESTA.

Your password was reset and VESTA has emailed you a new temporary password.

You will be prompted to change your password the next time you log in, or you can change it now by entering the temporary password in the 'old password' box below.

Old password

Create a new password.

The new password must be at least 8 characters including at least one number. The password cannot contain your username or the words VESTA, HMIS, or PCL. After you have entered your new password twice, click [>Change my password.](#)

New password

New password (confirm)

You can also change your password at any time by accessing the **Help & More Page**.

When logged in to your account, go to the Help & More Page. In the center of the page you will see a section named 'Your VESTA Account'. Click [>Change your password.](#)



Your VESTA account

Your error tolerance level is:

[< CHANGE YOUR PASSWORD](#)

[> UPDATE YOUR PIN and SECURITY QUESTIONS](#)

Select VESTA's color scheme:

(For additional information about how to change your password on the Help & More page, refer to the help document 'Log-in – Help'. For additional information, contact VESTA User Support

Support via email

VESTA technical or user support

[> techsupport@partnershipcenter.net](mailto:techsupport@partnershipcenter.net)

Support via telephone

Monday through Friday 8:30am - 5:30pm.

513-891-4016 x336